The Ipsen Field Service Experience

When you choose Ipsen, our Aftermarket Support Team is here to help keep your equipment running at peak performance. We know that minimizing downtime is critical. So, if you want to ensure your equipment operates flawlessly when you need it most, a Preventative Maintenance Program is key.

Counting the life of your furnace in decades, not months or years, means protecting your equipment by performing routine maintenance—daily, weekly, monthly and yearly. At Ipsen, our standard of excellence goes well beyond the delivery of your new equipment. We can help you design a Preventative Maintenance Program that meets your specific needs based on the process and materials you run, as well as the type of results you desire.

Preventative Maintenance Programs allow you to schedule downtime and provide predictable, annual maintenance costs. Unscheduled equipment repairs, and the resulting lost production, are extremely costly, but with a Preventative Maintenance Program in place you can greatly reduce the chances of interruptions in production caused by emergency repairs.

When you invest in a Preventative Maintenance Program from Ipsen, you gain peace of mind knowing that you have front-of-the-line access to certified Ipsen Parts and Service. We offer several Preventative Maintenance Programs to keep your equipment up and running. All Preventative Maintenance Programs include:

• Changing oil and filters in pumps
• Replacing valve springs and clappers
• Checking all vacuum and pressure switches
• Inspecting drive belts for wear

• Checking control cabinet and subpanels for loose connections
• Inspecting hot zone for wear and loose connections
• Performing leak-up tests and furnace cleanup cycles

Please see reverse side of this sheet for specific details and pricing.
Field Service
Preventative Maintenance (PM) Programs

Quarterly PM Program
Service Only $4,000*
Service w/Parts $5,800**

Semiannual PM Program
Service Only $5,000*
Service w/Parts $7,460**

Annual PM Program
Service Only $3,000*
Service w/Parts $5,600**

Temperature Uniformity Survey (TUS)
Service Only $1,187*
Customer to provide fixture, thermocouples (TCs) and recorder. Customer is responsible for all parts and additional labor required to repair or return equipment to correct working order to obtain acceptable TUS results.

Deluxe TUS
Service Only $2,852*
Ipsen to provide TCs and recorder. Customer is responsible for all parts and additional labor required to repair or return equipment to correct working order to obtain acceptable TUS results.

Leak Detection
w/Service $1,500/day*
Customer to provide helium. Customer is responsible for all parts and additional labor required to repair leaks and return equipment to correct working order.

Calibration Verification (NIST Traceable Instrumentation)
Service Only $1,500*

Descaler Flushing Service (Using Rydlyme®)
Service Only $4,900**
Customer is responsible for obtaining chemicals, as well as responsible for wastewater disposal and supplying a 55-gallon storage drum.

Actual parts needed may vary and pricing is subject to change. All packages are designed to accommodate a single furnace. Custom packages and pricing may be available upon customer request.

*Plus travel expenses and any shipping costs associated with needed equipment (e.g., leak detector, recorder, etc.)
**Plus travel expenses and any shipping costs associated with needed equipment (e.g., pumping skid, chemicals). Customer will only be invoiced for actual parts and fluids used.

★ Receive a 5% discount on PM Programs using the following code: PM90915
Not valid with any other offer, discount, coupon or code.